

Improving Community Outcomes Through Collaboration

Hampshire Partnership -
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Collaboration – The Drivers

- Public sector expenditure reductions
 - Decade of austerity
 - Reducing resources
 - Spending review 2015
 - Tougher next 5 years?
- Demand for public services
- Public expectations, better outcomes
- Service transformation demands it

(The) Key Challenges

- Economic growth, jobs
- Educational attendance, attainment
- Housing, affordable/affordability
- People living longer, complex needs
- Vulnerable children, adults, families
- Health, wellbeing, safety

(Our) Key Challenges

- Sharing ambitions/objectives/aims that are outcome orientated
- Cohering organisations/agencies
- Ceding control
- Sharing resources – people, buildings, cash, data/information
- Effective, relentless (on-message) leadership



(Our) Key Challenges (2)

- Leadership/staff connectivity
- Focus, pace, scale of change
- Engagement, communications
- Innovation
- Remaining resilient

Our Challenge, The Response

- True service Transformation/Collaboration is all about:
- PEOPLE, RELATIONSHIPS, TRUST
- CULTURE/BEHAVIOURS
- PUTTING THE CUSTOMER FIRST

.....It isn't easy, or quick

Case Study – Troubled Families

- LEADERSHIP
- Different Perspectives
- Common Themes
- Being Relentless
- Walking the Talk
- Visibility, Resilient
- Staying true to the Prize/Outcome 1st

Case Study – Troubled Families

- LEADERS/STAFF CONNECT
- Middle management challenge
- Professional perspectives/precious
- Own silo targets/aims
- Not on message/don't like change
- Sinking – demand levels.....
- Need help/support to work differently

Case Study – Troubled Families

- SHARING RESOURCES
- Alignment to realise change/opportunity
- People
- Cash, budgets
- Buildings, co-location
- I.T, data/information
- Seeing/recognising the value/benefits

Case Study – Troubled Families

- THE VOLUNTARY SECTOR
- Salvation re containing demand
- See them in different/more positive light
- Improve the dialogue/clarity of the ask
- Passionate about their communities
- Commissioned AND volunteers (Orgs)
- Trusted.....not statutory

Where Next?

- What are the most pressing and complex issues?
- Who are the main players?
- Do we share the same aims?
- Is there potential for pooling (money, people?)
- Is it really the highest priority?
- Are we really committed to making a difference?